§381.13

§381.13 Price increases.

- (a) Should the tour operator increase a participant's tour price by more than 10 percent (aggregate of all increases to that participant), that participant shall have the option of canceling his or her participation in the tour and receiving a full refund within 14 days after the cancellation.
- (b) The tour operator shall not increase the tour price to any participant less than ten days before departure.

PART 382—NONDISCRIMINATION ON THE BASIS OF DISABILITY IN AIR TRAVEL

Subpart A—General Provisions

Sec.

382.1 Purpose.

382.3 Applicability.

382.5 Definitions.

382.7 General prohibition of discrimination.

382.9 Assurances from contractors.

 $382.11 – 382.19 \quad [Reserved]$

Subpart B—Requirements Concerning Facilities

382.21 Aircraft accessibility.

382.23 Airport facilities. 382.25–382.29 [Reserved]

2.25–302.25 [IVESET VEU]

Subpart C—Requirements for Services

382.31 Refusal of transportation.

382.33 Advance notice requirements.

382.35 Attendants.

382.37 Seat assignments.

382.38 Seating accommodations.

382.39 Provision of services and equipment.

382.40 Boarding assistance for small aircraft.

382.40a Boarding assistance for large aircraft.

382.41 Stowage of personal equipment.

382.43 Treatment of mobility aids and assistive devices.

382.45 Passenger information.

382.47 Accommodations for persons with hearing impairments.

382.49 Security screening of passengers.

382.51 Communicable diseases.

382.53 Medical certificates.

382.55 Miscellaneous provisions.

382.57 Charges for accommodations prohibited.

382.59 [Reserved]

Subpart D—Administrative Provisions

382.61 Training.

382.63 Carrier programs.

382 65 Compliance procedures

382.70 Disability-related complaints received by carriers.

APPENDIX A TO PART 382—DISABILITY COMPLAINT REPORTING FORM

AUTHORITY: 49 U.S.C. 41702, 47105, and 41712.

SOURCE: 55 FR 8046, Mar. 6, 1990, unless otherwise noted:

EDITORIAL NOTE: Nomenclature changes to part 382 appear at 61 FR 56422, Nov. 1, 1996, and 66 FR 22115, May 3, 2001.

Subpart A—General Provisions

§382.1 Purpose.

The purpose of this part is to implement the Air Carrier Access Act of 1986 (49 U.S.C. 1374(c)), which provides that no air carrier may discriminate against any otherwise qualified individual with a disability, by reason of such disability, in the provision of air transportation.

§ 382.3 Applicability.

- (a) Except as provided in this section, this part applies to all air carriers providing air transportation.
- (b) Sections 382.21-382.63 do not apply to indirect air carriers.
- (c) Except for §382.70, this part does not apply to foreign air carriers or to airport facilities outside the United States, its territories, possessions, and commonwealths.
- (d) Nothing in this part shall authorize or require a carrier to fail to comply with any applicable FAA safety regulation.
- (e) The compliance date for the following provisions of this part is June 4, 1990:

§382.7 (b) §382.21(c)

§ 382.31(e)

§ 382.31(e)

§ 382.33(f)

§382.35 (d), (e) §382.37 (b), (c)

\$382.39 (a) (second sentence of introductory language); (a)(1) and (a)(2), with respect to acquisition of equipment; (a)(3); (b)(3);

(b)(4) § 382.41 (d), (e)(2), (f)

§382.45 (a), (c)

§ 382.47(a)

§ 382.49 (b), (c)

§382.65 (a), (b)(2). (f) The compliance date for the following provisions of this part is August 5, 1990: